Curbside Recycling Program Information and Schedule

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Please Note:

If your collection day falls on a holiday, your recycling will be picked up on Friday.

Please put your cart at the curb by 7 a.m. on your designated BLUE collection day.

Your recycling will be collected EVERY OTHER WEEK on the same day as your weekly garbage collection.

For more information, visit www.durhamnc.gov or contact Durham One Call at (919) 560-1200.

Para información en español, visite nuestra página del Internet en www.durhamnc.gov o llame Durham One Call a (919) 560-1200.

Collection Schedule Holidays New Year's Day-Jan. 1 Martin Luther King Jr.-Jan. 18 Good Friday-April 2 Memorial Day-May 31 Independence Day-July 3 Labor Day-Sept. 7 Thanksgiving-Nov. 26 Christmas Day-Dec. 25

Frequently Asked Questions

New Curbside Recycling Program Begins July 13

When does the new curbside recycling program begin?

Recycling collection from your new 95-gallon blue roll-out cart begins the week of July 13, 2009. DO NOT use your new roll-out cart until this week.

Why is the City of Durham making this change to the curbside recycling program?

After experiencing a dramatic 50 percent increase in the amount of materials collected for recycling when we piloted this program in several Durham neighborhoods, the Department of Solid Waste Management felt this program would benefit the entire city – especially since the recycling participation rate also increased from 40 percent to 70 percent!

When will my recycling cart be serviced?

Refer to the back of this sheet for your designated color-coded collection schedule. Your recycling cart will be serviced *every other week on the same day as your garbage collection.* Garbage collection will still be collected *every week*.

What items must be recycled?

Aluminum cans; steel cans; glass bottles and jars; newspaper; and corrugated cardboard. With the larger container, you should now also recycle magazines; cereal boxes; paper bags; cardboard egg containers; phone books; junk mail; plastic milk jugs; plastic bottles; detergent containers; and paper.

Can I place my old 18-gallon blue bin at the curb along with my new 95-gallon blue roll-out cart after July 13?

No. Routes will now only be serviced by an automated collection truck for the new 95-gallon blue roll-out carts. You can recycle your old 18-gallon bin by placing it inside your new roll-out cart beginning the week of July 13.

Can I use my 95-gallon blue roll-out cart to dispose of extra garbage?

No. Only items that can be recycled should be placed in the 95-gallon blue roll-out cart.

Where should I place my 95-gallon blue roll-out cart for service?

Carts should be placed at the curb for collection just as you do your green garbage cart. Please leave a minimum of three feet between your green and blue carts.

What if my 95-gallon blue roll-out cart was not serviced?

Your cart should be placed at the curb by 7 a.m. on your assigned collection day. If your cart was not serviced, check the cart for a tag, explaining why the materials were not picked up. If you do not find a tag, contact Durham One Call at (919) 560-1200 to report the missed collection.

What if I am exempt customer and unable to roll my new cart to the curb?

If you currently receive exempt service for your trash and yard waste collection, you will be eligible to receive exempt service collection for the recycling program. To ensure you are properly registered for exempt service for your recycling, contact Durham One Call at (919) 560-1200.

Please Make a Note - More Service Changes Coming July 13...

- The new curbside recycling program outlined above is not the only change coming to our customers. Also beginning the week of July 13th, we will begin offering bulky item collection EVERY WEEK. We ask that you place a maximum of three bulky items on your curb the same day as your normal household collection for garbage and recycling. When our crews come through to pick up your green and blue roll-out carts, we'll note your bulky items on the curb and come back the next day to pick it up! It's that simple!
- Finally, in order to streamline our new pick-up schedules and make these programs as efficient as possible, we've changed one of our household collection days. Beginning the week of July 13, our regular Friday customers will now receive their garbage and recycling collection on WEDNESDAY.

